

How the world's youngest generation is influencing family travel

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Connecting



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2.1BMonthly page views¹



10 Expedia Group brands



200+ sites
in 75+ countries



150+ mobile sites
in 70+ countries



With ADVERTISERS



Marketing partners in 170 countries



50+ Targeting types



200+ Audience segments



20 Unique advertising solutions

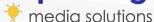


30 Reporting KPIs

INSIGHTS INTO TRAVELERS BY GENERATION

LEARN MORE AT: bit.ly/travel-trends-research

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BABY BOOMERS (56+ YEARS OLD)

Decisive and confident travelers, less tied to budget and prefer active, outdoor exploration and sightseeing

GENERATION X (36-55 YEARS OLD)

Travel less frequently than other generations, are destination indecisive and focused on family-oriented travel

MILLENNIALS (24-35 YEARS OLD)

Frequent yet indecisive travelers, embrace "you only live once" (YOLO) experiences and enjoy exploring the outdoors

GENERATION Z (9-23 YEARS OLD)

Open-minded, bucket-list oriented, already frequent travelers looking for relaxation and unique experiences

GENERATION ALPHA (0-9 YEARS OLD)

Born after 2010, truly digitally-native, expected to reach 2 billion by 2025, and be the longest-living and wealthiest generation

GETTING TO KNOW GEN ALPHA



BORN AFTER 2010 and known as the children of Millennials, the first generation born entirely within the 21st century



DIGITAL NATIVES growing up with Instagram and the iPad (which both also debuted in 2010), this generation are already tech power-users



WILL REACH NEARLY 2 BILLION by the time the last of this generation is born in 2025, with 2.5 million born around the world every week



CULTURAL & ECONOMIC IMPACT of Alphas and Gen Z are expected to be equal to that of their parents or older siblings, the Millennials



GREAT POTENTIAL as Alphas are expected to be the most formally-educated, longest-living and wealthiest generation

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Data Collection Method

 Quantitative online survey conducted by Northstar Research Partners in the following countries: Australia, Brazil, Canada, China, Germany, Japan, Mexico, the UK and US

STUDY METHODOLOGY



Sample Size

 9,357 total (more than 1,000 in each of the nine countries)



Field Work

April 11-May 7, 2019



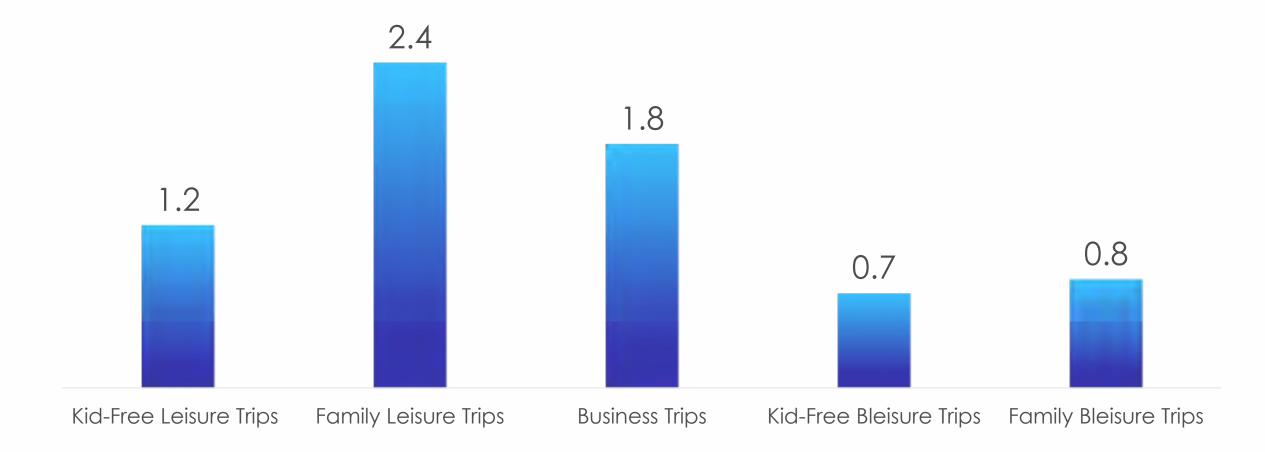
Qualifying Criteria

- Must have child or grandchild born in 2010 or later (age 9 or younger)
- Must have booked travel online for leisure in the past year



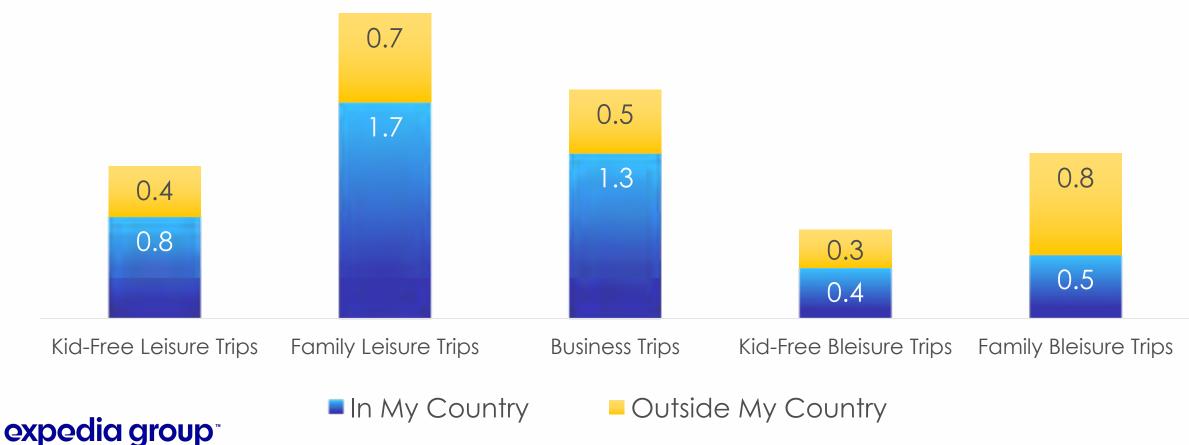


ON AVERAGE GLOBALLY, TRAVELERS WITH GEN ALPHAS ARE TAKING MORE THAN THREE FAMILY TRIPS A YEAR



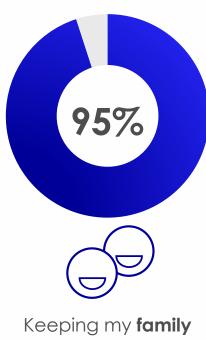


MOST TRIPS ARE DOMESTIC FOR THOSE WITH GEN ALPHAS, WHETHER TRAVELING AS A FAMILY OR WITHOUT KIDS

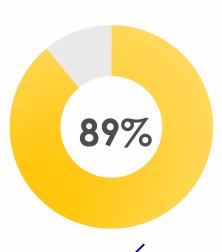




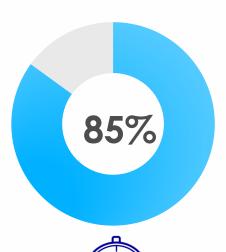
NOTHING TOPS AN **ENTERTAINED AND HAPPY FAMILY**WHEN TRAVELING



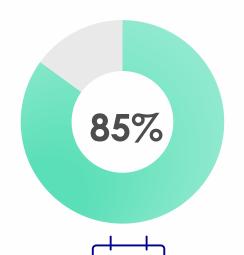




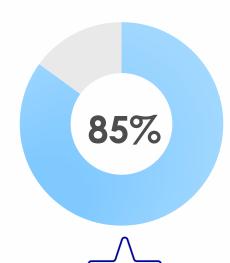
I look for the best deals and most value when planning a family trip



My family loves to explore the outdoors and be active



My family travel is planned to take place when my children have school breaks/holidays



My family loves to travel to major entertainment attractions or theme parks



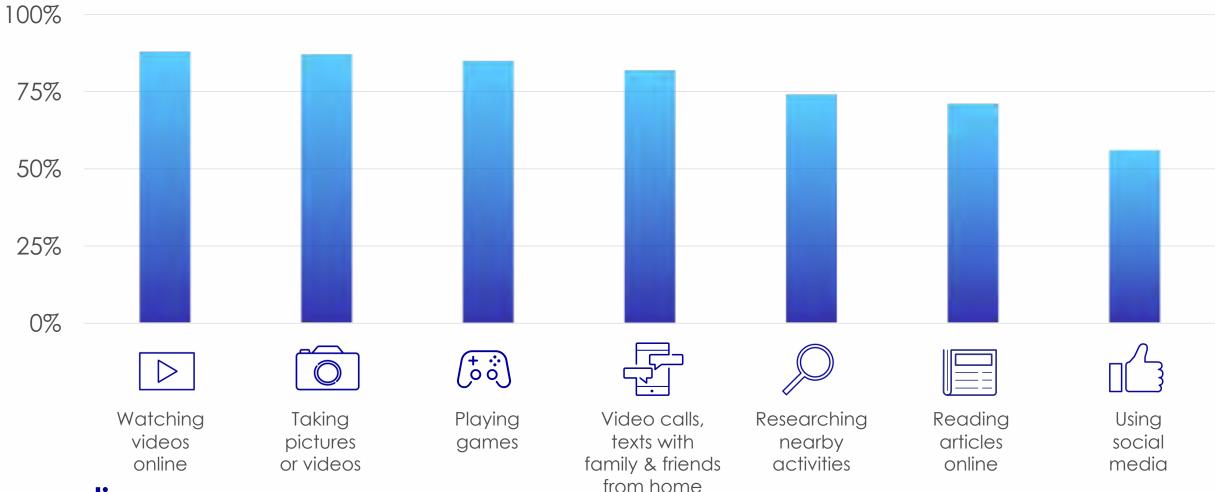
FAMILY FUN FOR ALL, KID-FRIENDLY ENTERTAINMENT & SAFETY DRIVE FAMILY TRAVEL DECISIONS

Somewhere with activities for the entire family				194
A place young children will enjoy				190
A place that is kid friendly				188
A place where I won't have to worry about children	182			
A once in a lifetime experience/trip			145	
A place children requested/want to go to			140	
Cultural experiences the entire family will enjoy			137	
Going somewhere unique for memorable/shareable family			132	
A place children will learn something		120	5	
A place where we can vacation with friends/family		124		
Food options that will satisfy my children		103		
Outdoor activities	1	01		
Lowest price	94			
Deals and/or special offers	93			





ENTERTAINMENT WHEN TRAVELING ALSO INCLUDES DEVICE TIME FOR GEN ALPHAS

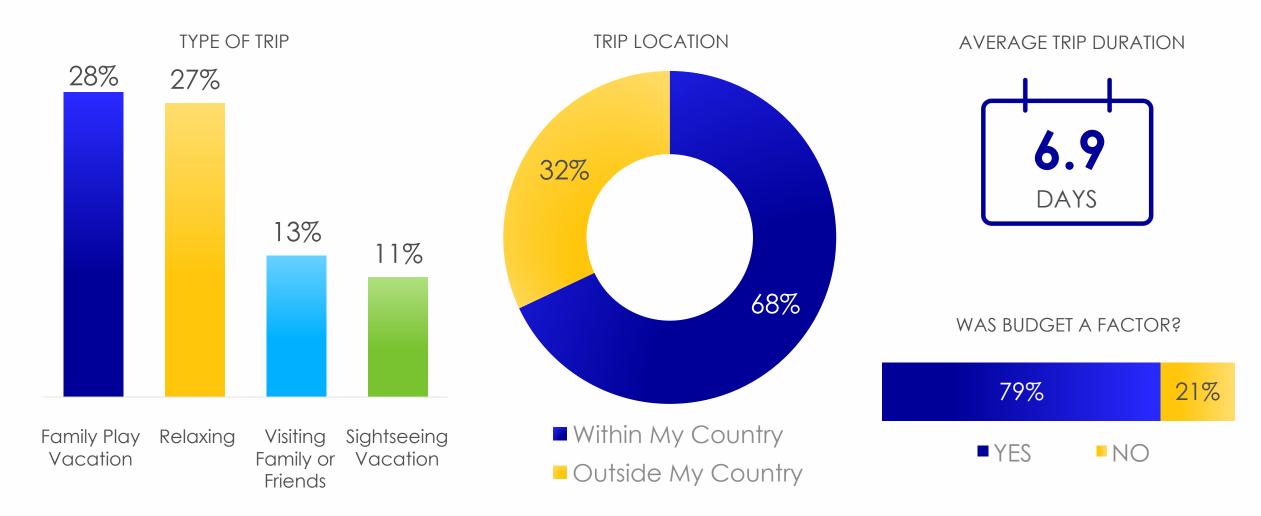




Q42. And now thinking about when you're on a family trip, do you allow your children/grandchildren under age 10 to engage in any of the following online or device-based activities? Please select all that apply.



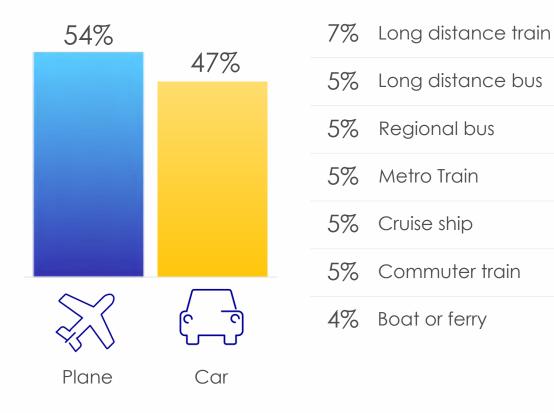
SNAPSHOT OF FAMILY TRAVEL WITH GEN ALPHAS



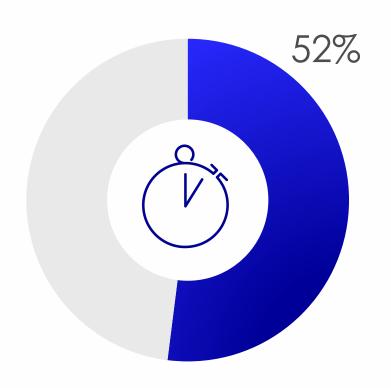


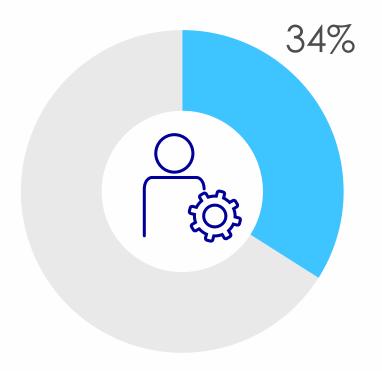


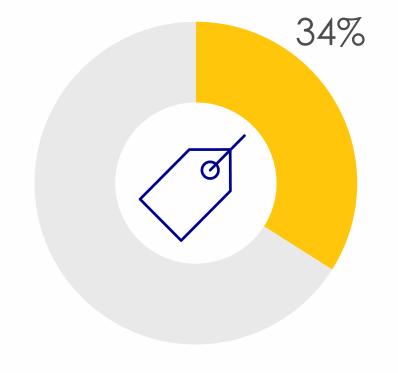
PLANE AND CAR ARE PREFERRED MODES OF TRANSPORTATION FOR FAMILY TRAVEL



CONVENIENCE DRIVES TRANSPORTATION DECISIONS





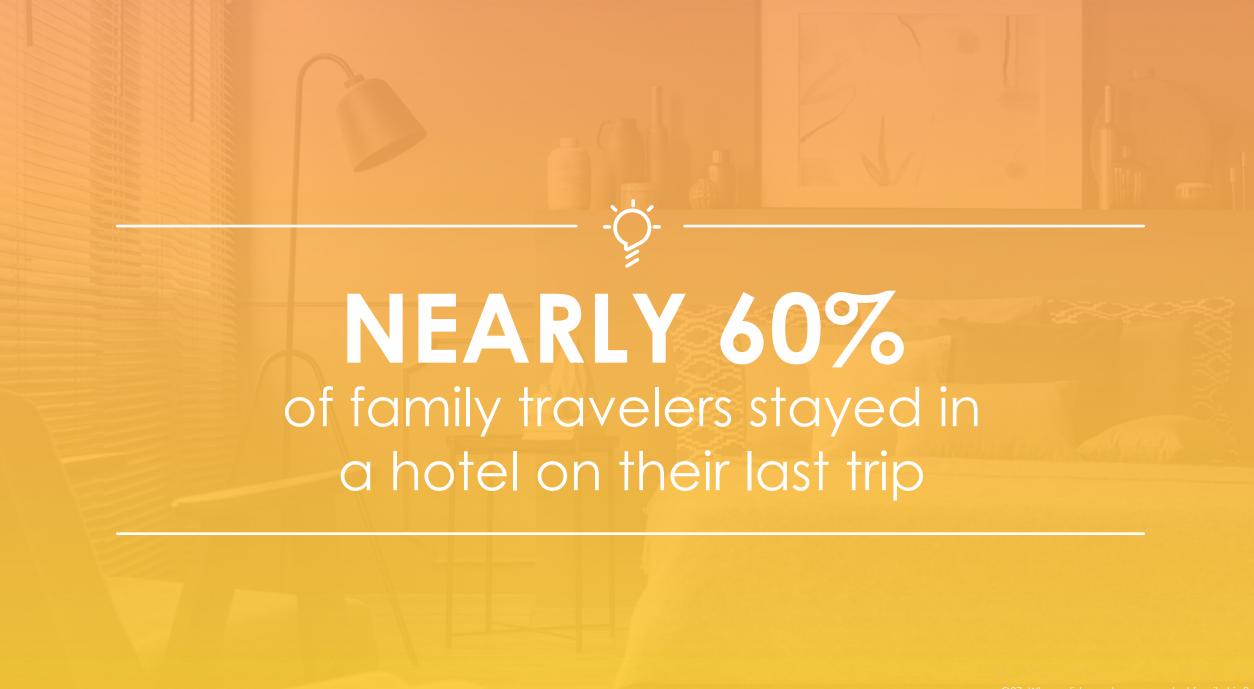


Fastest Option

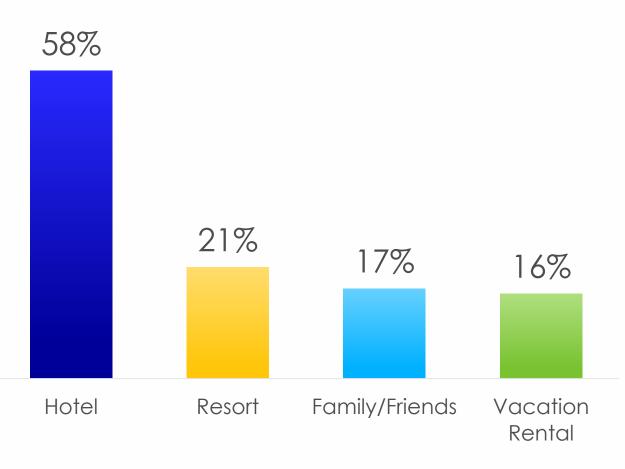
Kids Are Easier To Manage

Most Affordable



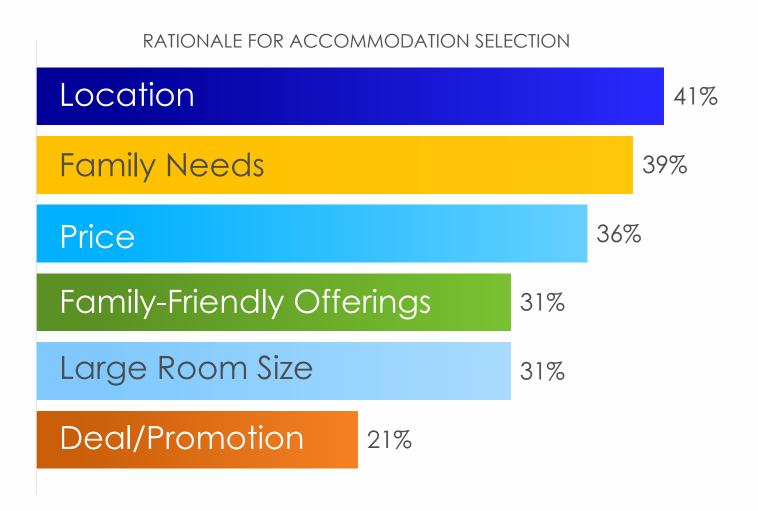


FAMILY TRAVELERS OPT FOR HOTELS





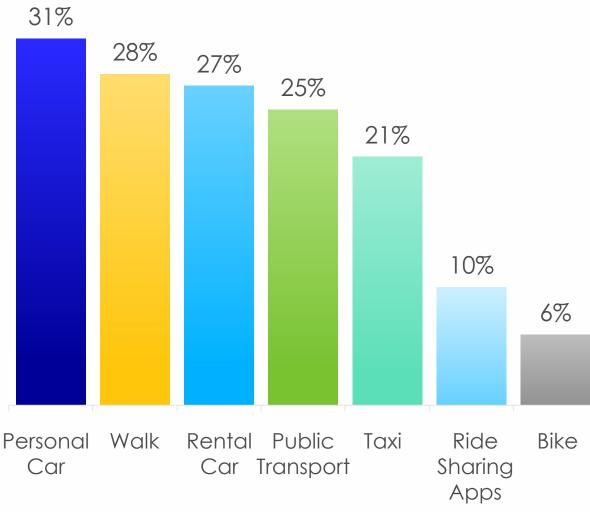
LOCATION, FAMILY NEEDS & PRICE WEIGH HEAVILY IN ACCOMMODATION DECISIONS



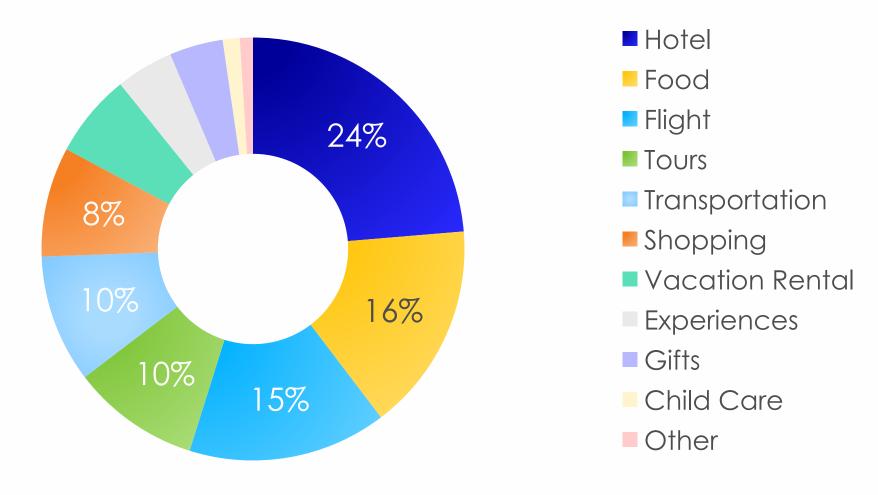




HOW FAMILY TRAVELERS GET AROUND IN-MARKET



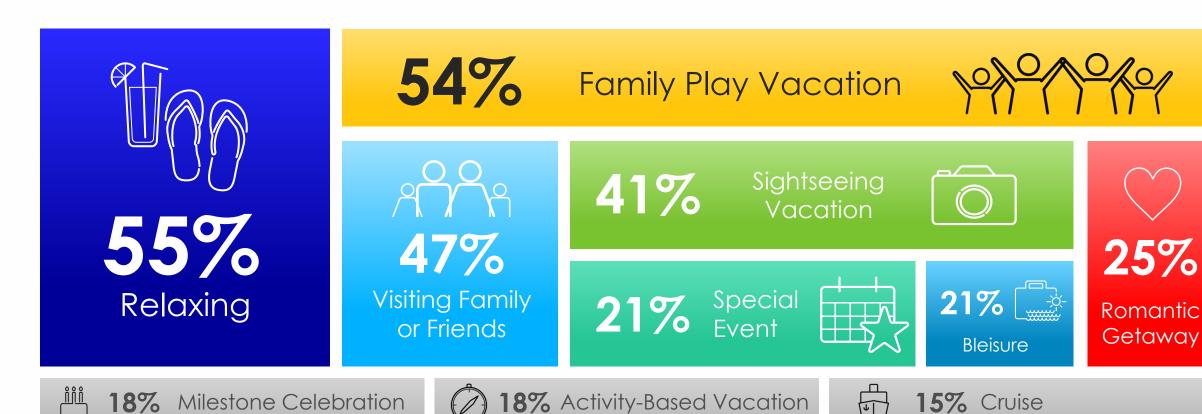
BUDGETING FOR THE BASICS: FAMILY TRAVELERS SPEND MOST ON HOTEL, FOOD & FLIGHTS







TRAVELERS WITH GEN ALPHAS GO FOR RELAXING & FAMILY PLAY TRIPS







74%Theme parks and attractions



67%
Water activities





55%Outdoor activities



44%Historical landmarks



40%Dining experiences



38% Museum visits



28%
Educational experiences or classes



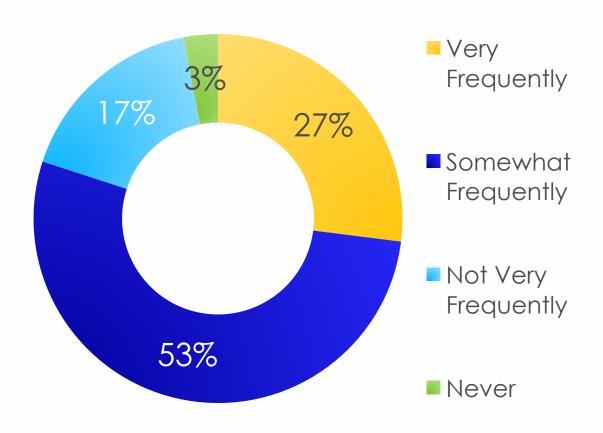
26% Guided tours



FAMILIES ARE INCLUDING GEN ALPHAS IN TRAVEL PLANNING



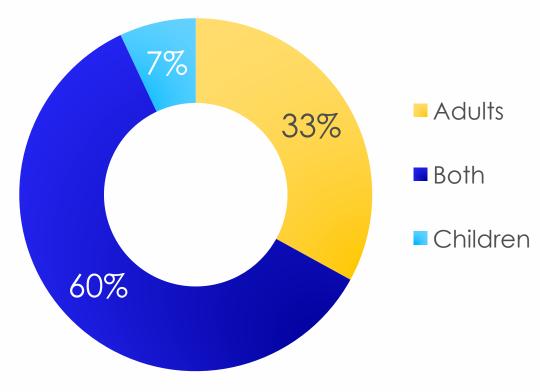
80% FREQUENTLY TALK TRAVEL WITH GEN ALPHAS







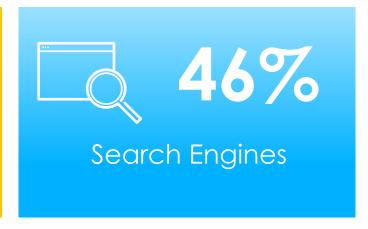
TRAVEL IDEAS COME FROM EVERYONE IN THE FAMILY



FAMILY TRAVEL DECISIONS ARE INFLUENCED BY MULTIPLE RESOURCES, INCLUDING YOUNG CHILDREN







43% Children

Young Children

35% Social Media

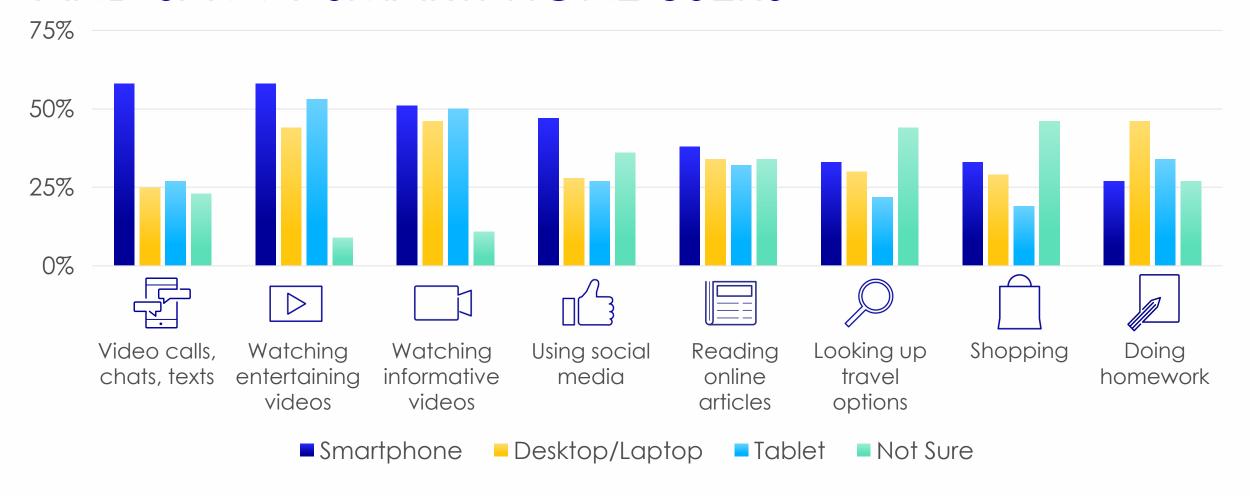
28% Online Videos

22% Online Ads





GEN ALPHA ARE DIGITAL NATIVES AND SAVVY SMARTPHONE USERS





WHAT INFLUENCES GEN ALPHA TRAVEL OPINIONS?

Imagery or information they see that highlights kid-friendly activities/attractions

33%

Travel-related imagery or information they see on TV

30%

Travel-related imagery or information they see or read online

27%

Things they hear from friends and/or learn about in school

27%

Things they hear from other family members

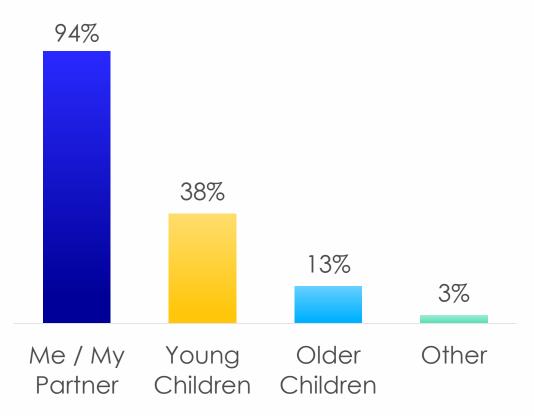
27%

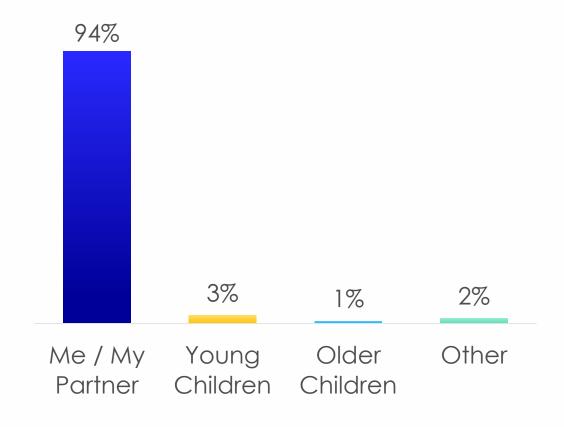


GENERATION ALPHAS INFLUENCE TRAVEL CHOICES, BUT ADULTS MAKE THE FINAL DECISIONS

WHO INFLUENCES THE TRIP CHOICES?









DESTINATION & ACTIVITIES ARE TOP CONSIDERATIONSFOR FAMILY TRIPS WITH GEN ALPHA

The destination we choose				
The activities we choose to do on the trip	57%			
The length of time we travel for	37%			
The hotel we choose	37%			
How we get to the destination	31%			
The distance of the destination 25%				





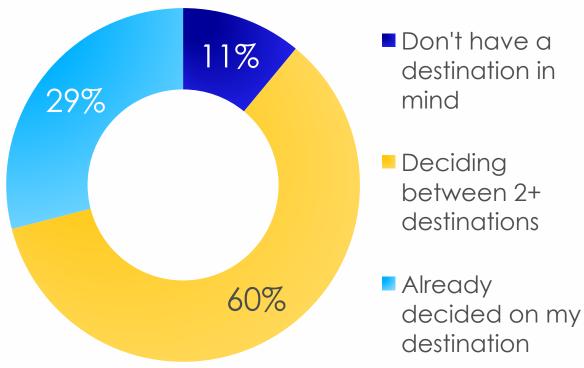
7 IN 10 TRAVELERS

are deciding on two or more destinations when they first decide to take a family trip



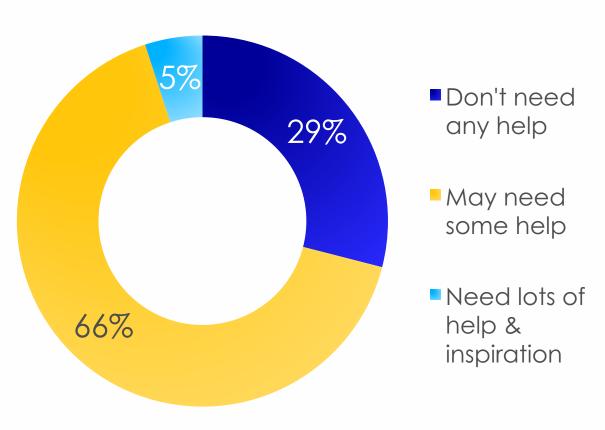
DESTINATION INDECISION

7 in 10 travelers are deciding between two or more destinations when planning a family trip



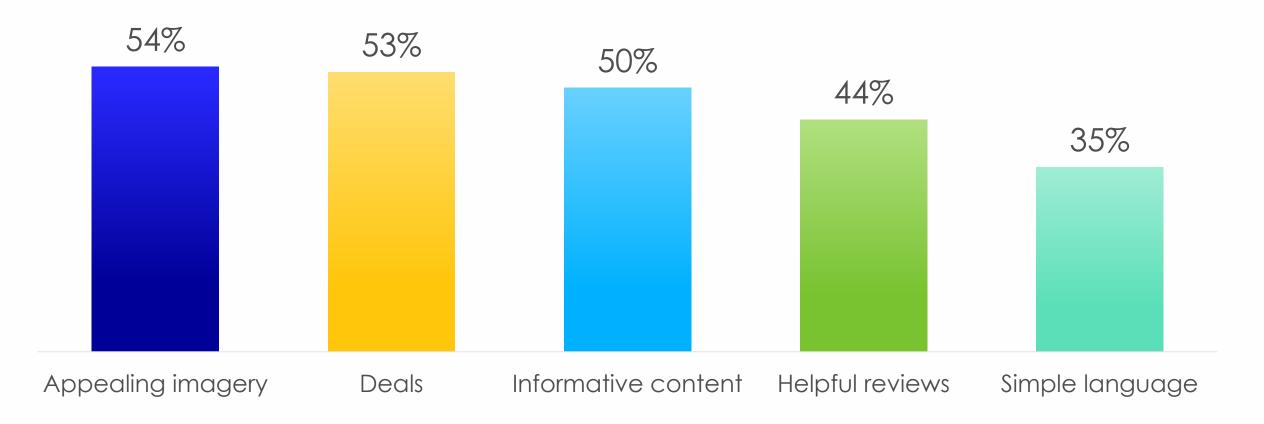
OPEN TO INSPIRATION

7 in 10 travelers are open to help and inspiration when planning a family trip





OPPORTUNITY FOR MARKETERS: APPEAL TO THE HEAD AND THE HEART OF FAMILY TRAVELERS







KEY TAKEAWAYS



PLANNING IS COLLABORATIVE

Look for opportunities to make family travel research and planning an interactive, fun and easy experience for the entire family, and use family-friendly content and messaging.



ENTERTAINMENT & HAPPINESS FOR ALL

Marketing content with messaging or visuals highlighting fun for all ages – especially for activities, experiences and attractions – is an effective way to appeal to family travelers.



CONVENIENCE OVER PRICE

Lead with convenience-driven messaging, such as location or proximity to nearby attractions, transportation options and family-friendly services – rooted in a great deal to make the booking decision even easier.



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